

In The United States Patent And Trademark Office

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface For Multi-Channel Communication
Application No.: 09/823,531 Filed: March 31, 2001
Examiner: Li B. Zhen Group Art Unit: 2194
Docket No.: SBL0004US Confirmation No.: 7476

Austin, Texas
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REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment & Remarks Accompanying RCE, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the Amendments & Remarks which accompany this RCE.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,

/Shawn Doman/

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